

Brook Food Services



The Problem

Brook Food Services is a dedicated Contract Catering Company, offering services to both the public and private sector across Ireland. They were unhappy with their existing paper based audit process. There was a lack of accountability and the significant paper flow required a lot of management, without it generating much information. They needed a more sophisticated solution and following a review of their audit process, they decided that Over-C provided the best solution for their needs.



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We did not really know the art of the possible, Over-C came in and worked with us, understanding our core problems and helping us develop a solution that has surpassed all of our expectations.

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Sean Tessyman,
General Catering Manager



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Our Solution

Over-C delivered for Brook Food Services a comprehensive automation of the ISO compliance audit process, gone are the days of an unwieldy paper trail, now upon inspection a Brook Food Service representative can simply scan a tag to say the inspection has been carried out and immediately capture any issues photographically, triggering necessary actions to put the problem right.

An example of how Brook Food Services use the echnology, can be seen in terms of how to control how product is stacked within a vending machine. It is not uncommon for one of their clients to have a tight specification relating to how a unit should be stacked. Now, by recording a photograph of a fully stacked machine, and presenting it on the Auditor's mobile device as soon as the tag is scanned, the Auditor knows exactly what is being looked for, having a clear visual reference of what 'good' looks like.