

# Southside Shopping Centre.



## The Problem

Maintenance inspections at the shopping centre were carried out using manual paper audits. This was proving to be unreliable and was resulting in poor maintenance levels and an inability to use the Shopping Centre's resources in an efficient manner.

It also increased the risk levels and potential for insurance claims, given that it is a large commercial building, open to the general public.



**These digital forms are used as an audit trail for the Centre Manager to prove all inspections are carried out daily.**

**southside**  
Shop. Eat. Watch. Enjoy.



## Our Solution

Following the implementation of Over-C's system, this allowed for daily inspections of all Public Amenities i.e. Toilets, Changing rooms etc. with preventative maintenance checks being carried out on Generators, Post Indicator Valves, Jockey Pumps, Sprinkler Systems etc. These checks have a monitor assigned to them and all audits get sent directly to the control room, to ensure that everything is in order before opening the Shopping Centre. These digital forms are used as an audit trail for the Centre Manager to prove all inspections are carried out daily. NFC is used for the Proof of Presence and individual audits are assigned to each tag. Reports are also sent to external contractors where required.