Thomond Park Stadium Munster Rugby

Stadium Capacity 25,600 (Match Day 1500 users)

MONEY, MONEY, MONEY

A stadium such as Thomond Park, uses a variety of contractors to run the stadium on matchday, from stewards to maintenance staff. Each contractor signs into the stadium and the time is noted. The time is then noted again when they leave. This is a paper based system and was open to manipulation, which meant that the stadium could be paying for contractors for work that wasn't being done, if the information wasn't logged correctly. Also, a significant amount of administration work was subsequently required, post matchday, to establish what the full cost of contractors was.

TIME FOR CHANGE

The reporting system in place for Thomond Park was a manual process, involving a significant paper trail, emails and Excel documents. For example, a security man would complete his checks, whilst documenting what he did on a paper checklist. Once the security inspection was complete, he would then input the information into an Excel spreadsheet and email it on to the stadium manager. Such a process was time consuming, open to human error and

> **"Over-C has revolutionised the way we think about data, analytics and problem solving."**
> – Colm Moran
> Thomond Park

provided no proof of work that had actually been done. It also meant that any issues were buried in paperwork, until the relevant party had an opportunity to review the documents. This is a particularly relevant issue for a stadium, where large numbers of people are gathering for one event and risk factors are extremely high.

RUGBY WORLD CUP

The existing system was not fit for purpose and as part of the Rugby World Cup bid, Thomond Park needed to bring the stadium up to a world class standard. They identified Over-C's system as part of this overall strategy.

OUR SOLUTION

Thomond Park initially rolled out the Over-C system on a pilot basis for Security & Safety staff. This provided stadium management with real time reporting and gave a clear oversight of any immediate problems that needed to be addressed. Given that a stadium is a vast and complex site, it has ensured that human error has been minimised and no tasks are missed in error. Not only does our system give an overview of task completion, Thomond Park is also using it to log the arrival and departure times for each contractor on site, allowing for contractors to be invoiced accurately. Following the successful pilot, Thomond Park established that they were able to run a far more efficient operation, minimising risks throughout the stadium and providing an enhanced match day experience. According to the stadium manager, the uses for our system are "limitless".

DASHBOARDS

Given that a stadium environment operates with a central control room, we created powerful dashboards that gives stadium management an overall view of what's happening throughout the stadium, with real time reporting, highlighting what tasks are outstanding and using customised 2D maps to assist with decision making.

MORE TO COME

The system has now been rolled out to cover plumbing contractors, electrical, Audio Visual and any system that comes into contact with the general public. Stadium management intend to roll the system out to APIs in the coming year, to cover load bearings on generators and the physical fire alarm system.

over·c
safe in the knowledge

"As a pilot, you have to be able to adapt to change and reasses your strategy, at a moment's notice. Your also have to have huge amounts of trust in the team behind you, from the mechanic to the guy who made sure you had enough fuel to fly out to the oilrig. As CEO of a company that is growing rapidly, that emphasis on trust, teamwork and collaboration still rings true."

– Michael Elliott, CEO of Over-C

MICHAEL ELLIOTT
CEO
+44 (0) 78 3663 8888
michael.elliott@over-c.com

JAMES MURPHY
Head of Partnerships
+353 83 3344090
james.murphy@over-c.com

Over-C Technology Ltd.
4th Floor, 12 South Mall Cork,
Ireland, T12 RD43

www.over-c.com